

# KILOWATT

## POWERED BY PURPOSE

Every October, electric cooperatives nationwide come together to honor National Co-op Month. It is a time to celebrate what makes our co-ops special and to thank you, our valued member-owners. For us, this isn't just an annual tradition, it's a meaningful opportunity to reaffirm the principles that shape our work and our service.



Ryan Nelson,  
CEO

As CEO of Kandiyohi Power Cooperative, I witness the power of purpose in motion every day. Unlike big investor-owned utilities that answer to distant shareholders, our cooperative is built to serve you, our members, our neighbors, and our local communities. That mission is at the core of everything we do. It's why we began, and it continues to inspire every choice we make.

Being a cooperative means more than just a business model, it means ownership and control right here at home. Our member-owners are not just customers—you help guide our co-op's direction. You elect board members who live and work in our service area, bringing firsthand knowledge of our community's needs and strengths. The decisions that shape our future are made locally, by people who share your priorities and concerns.



Local governance helps us keep our focus where it belongs: providing reliable, sustainable, innovative energy solutions, and genuine value for everyone we serve. We're investing in vital infrastructure and new technologies to keep our grid strong and our service dependable. We keep a close eye on costs, knowing how important affordability is for families and small businesses. When storms roll through or outages happen, our Kandiyohi Power Cooperative crews are ready to respond—because we live here, too.

Our dedication goes beyond delivering electricity. Cooperatives were founded to meet community needs, and for us, that means supporting local schools, food shelves, sponsoring youth programs, partnering with volunteers, and sponsoring life-saving equipment for ambulance and rescue squads. Community involvement isn't just something we do, it's a core principle of electric cooperatives.

Looking ahead, we're preparing for the future. As demand for electricity rises with new technology and economic growth, we're working to maintain a balanced and dependable energy supply. Our members expect affordable and reliable service, and we're committed to delivering both.

This is the cooperative difference. This is what it means to be powered by purpose.

During National Co-op Month, I invite you to take pride in your membership with KPC. You are more than a customer, you're an owner, an engaged partner, and an essential part of our shared effort to keep our community thriving and energized.

We appreciate the trust you place in us, and we're honored to serve as your local electric cooperative.

## 4 BEST BETS TO STAY CYBER SAFE

October is National Cybersecurity Awareness Month

Protecting yourself online doesn't have to be complicated or expensive. A few simple habits can dramatically reduce your risk of falling victim to cybercrime. While you can never be "hackproof," you can become resilient in the online world.

At the heart of online safety are four essential behaviors that the National Cybersecurity Alliance call the Core 4. These simple steps will help shield your personal information, protect your online accounts and keep your devices secure.



**1. Use long, unique, and complex passwords.** Your passwords are the first line of defense between a criminal and your sensitive information. Here's how to have amazing passwords:

- **Every password must be long, unique and complex.** Nowadays, every password should be at least 16 characters long, which significantly overwhelms password-cracking programs. Use a random mix of letters, numbers and symbols.
- **Don't reuse passwords.** Every account needs a unique password. Unfortunately, making small changes, like adding numbers or switching out an S with a \$, doesn't count as a unique password.
- **Use a password manager to store and generate strong passwords.** If you're wondering how to manage so many unique, long passwords, the answer is a password manager! There are many free, secure options. Password managers are the safest way to store your passwords. If you prefer to keep a password notebook, treat it like cash.

**2. Enable multifactor authentication (MFA).** Multifactor authentication (sometimes called 2FA) adds an extra security layer by requiring something more than just your password to log in. Think of it as using two locks on your digital door instead of only one. This could be:

- A one-time code sent to your phone
- A biometric scan like a fingerprint scan or FaceID
- A physical security key

Enable MFA on your accounts—especially email, banking and social media. It's a simple way to supercharge the security on your accounts. Also, never share MFA codes with anyone—this includes not sharing them over the phone, through texts or via email. Only scammers will ask for MFA codes.

**3. Keep software updated.** Software updates don't just bring new features. They often fix security flaws that criminals exploit. It usually takes a few minutes, but updates are worth it. Here are some tips:

- Turn on automatic updates when possible for your devices and apps. You can usually find these options in your Settings menu.
- Install updates promptly for your operating systems, browsers, antivirus tools and apps.
- Don't click Remind Me Later—the security is worth it.
- Remember your phones, smartwatches and tablets are computers, so keep these devices updated as well!

**4. Look out for phishing and scams.** Phishing remains the most common online threat. Criminals send fake emails, texts or social media messages to trick you into revealing sensitive information or clicking malicious links. These messages aim to get you to click before you think by playing your emotions. Scammers will even call you! Here's how to look out for phishing and scams:

- Be highly skeptical of unexpected messages, especially those urging immediate action or asking for personal details.
- Phishing emails can light up positive emotions ("You've won our sweepstakes!") or negative ones ("You've been hacked!")
- Don't click suspicious links or download unexpected attachments.
- Report phishing attempts to your email provider, social media platform or IT department.
- If you're unsure if a message is legit, ask a friend, coworker or family member. A second set of eyes can be invaluable in spotting scams.



[WWW.FACEBOOK.COM/KANDIYOHIPOWERCOOPERATIVE](http://WWW.FACEBOOK.COM/KANDIYOHIPOWERCOOPERATIVE)



### September's \$25 Winner: Patrick Mohs

Enroll in our Auto Pay program to be entered into a monthly drawing for a \$25.00 bill credit. Save time and money!

Must be on Auto Pay to be eligible to win. You can also select email as your only delivery option. You will then receive an email instead of a paper bill when your bill is ready for payment.

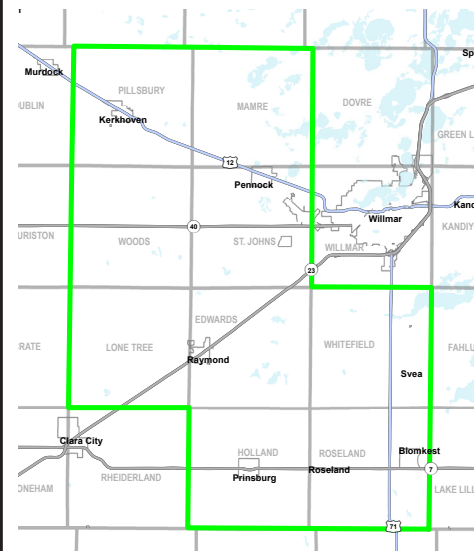
## DIRECTOR FILINGS WILL BE ACCEPTED STARTING NOVEMBER 19TH THROUGH JANUARY 28TH.

More information to come.

### TREE TRIMMING

KPC has contracted with TreeStory to do our trimming and ground clearing. Their trucks are clearly marked with their TreeStory logo. Throughout the rest of the year, they will be working in the townships Roseland, Holland, Lone Tree, Edwards, Whitefield, St. Johns, Woods, Pillsbury, and Mamre.

Prior to trimming, a door hanger is placed on the member's door, notifying them of the work to be done. Maintaining clearances around facilities is critical to proving safe and reliable power to you, our member-owners. Thank you for your cooperation!



### NOTICE OF TAX EXEMPTION FOR ELECTRIC HEAT

Electricity sold for residential heating use is exempt from Minnesota sales tax for the months of November through April if qualified. To qualify, a member must have electric heat as their primary source of heat. Primary source of heat is the source that supplies more heat than any other source for the largest period of time during the heating season.

If the primary source of residential heat is electricity and there is only one meter for that utility, then all electricity measured through that meter is not taxable during the winter heating months. A separate exemption form is required for each qualifying service location.

Members who have previously signed the form for their existing service location or members who have a dual fuel meter are already receiving the exemption. The Residential Sales Tax Exemption printable or online form can be found on our website: <https://www.kpcoop.com/sales-tax-exemption>.

### MEMBER NOTICE

This fall, KPC has contractors working on load management equipment in various locations throughout our service territory. These efforts are part of our ongoing commitment to improving and maintaining reliable service for you. You may notice activity in your area, but we're working to minimize any inconvenience. Thank you for your understanding as we continue to serve you better. For any concerns, feel free to reach out to our Member Services team.



The Kandiyo Power Cooperative Board of Directors held their regular monthly meeting. There were nine directors present. Chairman, Dale Anderson called the meeting to order.

Additions made to the regular agenda: none.

The following reports were given:

- CEO Report
  - GRE Consortium.
  - NRECA Benefits Meeting recap.
  - Advocates for Health AEDs update.
  - MREA CEO's Fall Conference recap.
  - GRE MMG & Alumni Event attended.
- Member Services/Communications
  - KPC's Halloween Event – Oct. 31st.
  - Load Management Changeout project update.
  - ASHP Promotion update.
  - Peak Pricing posts on KPC's Facebook page.
  - Auto pay metrics.
  - Insights and analytics.
- Engineering Report
  - Forty new services; forty-two retired YTD.
  - Grants update.
  - EPRI Fall Conference review.
  - MREC Fall Board Meeting recap.
  - Outage breakdown YTD.
  - Compliance and safety update for August.
- IT/Maintenance Report
  - Tantalus tower equipment move.
  - Office cybersecurity updates.
  - Attended NRECA's Cyber Tech Conference.
  - Security gate update.
  - Misc. building updates.
- Finance Report
  - Unclaimed property donations & CoBank Sharing Success donations update.
  - Department training.
  - July storm update.
  - Review of financials for August.
  - Three write-offs this month.
  - GRE update and discussion.
  - Budget 2026 date set: 11/24.

Closed Session

Governance Training Videos

Regular Agenda

Consent Agenda:

- Consent Agenda Policy.
- August 2025 Meeting Minutes.
- September Write-offs

Consent Agenda Policy

MREA District 3 Meeting Recap.

Upcoming Meetings & Conferences

Great River Energy (GRE)

-GRE BOD – Guest Director Invite 2026

Motions made and approved by the Board:

- Regular Agenda.
- Consent Agenda with removal of Consent Agenda Policy.
- Adoption of Board Policy 121 – Consent Agenda.
- Director Moller's attendance at NRECA Winter School for Directors.
- Secretary Campe's attendance at NRECA's Directors Conference.
- Adjourn meeting.

Meeting Adjourned- Next regular board meeting is October 22, 2025.





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Tom McCormick

Electric Inspector: 612-246-8017

Drop boxes available for your convenience  
at Cash Wise and our headquarters  
building near flag pole.

Ryan Nelson, CEO

320-796-1160

BOARD OF DIRECTORS:

District

Dale Anderson, Chair - 320-894-1687	1
Rollo Campe, Secretary - 320-894-1601	1
Larry Powers - 320-212-7960	1
Dan Pomranke - 320-894-7113	2
Todd Post, VC - 320-212-1119	2
Ken Warner - 320-212-8700	2
Kelly Erickson - 320-894-2930	3
Robert Moller - 320-295-1362	3
Darrell Fostervold - 320-212-4824	3

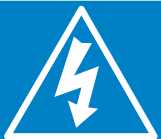
KILOWATT STAFF:

Michele Scheffler, Editor

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already did. Leave one light on so you know when power has  
been restored and make sure you have an emergency kit ready.

**1-800-551-4951**

The Cooperative will attempt to furnish continuous  
service but will not guarantee uninterrupted service.



**KPC** KANDIYOHI POWER  
COOPERATIVE

Oct 31, 2025 | 8605 47<sup>th</sup> St NE  
3:00-5:00pm | Spicer, MN 56288

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