

KILOWATT

PLAN AHEAD:

SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

As the days grow shorter and the crisp autumn air nudges into Minnesota, we know that winter's arrival is not far behind. September brings with it National Preparedness Month—a timely reminder for KPC's member-owners to take proactive steps in safeguarding homes and families against the challenges of the cold season. In rural communities like ours where weather can be unpredictable, preparation is an investment in peace of mind.

Our rural landscapes are beautiful, but they also present unique risks. Winter storms can cut off power, isolate households, and make travel treacherous. Preparing now ensures that when snow flies and temperatures plunge, your household is ready to face whatever comes.

Every home should have an emergency kit tailored for winter's hazards, which might include flashlights, batteries, candles, portable phone chargers, nonperishable food, bottled water, warm blankets, extra clothing, first aid supplies, necessary medications, a battery-powered radio, and basic tools such as a multi-tool, wrench, or duct tape. Store your kit in an accessible location where everyone can find it in a hurry.

A well-prepared home is safer and more energy efficient. Before winter

arrives, make sure to inspect and clean chimneys and heating systems, seal windows and doors to prevent drafts, and check insulation in attics and crawl spaces. Stocking up on furnace filters, testing your smoke and carbon monoxide detectors, and ensuring any generators are in good working order are also wise steps toward winter readiness.

In rural Minnesota, winter storms can interrupt power for hours or even days. Develop a plan for communication and warmth, knowing how to report outages to your cooperative and having extra fuel for woodstoves or fireplaces on hand. It's important to identify a safe alternate location should your home become too cold, and to keep a list of emergency contacts and neighbors ready in case help is needed.

Don't forget about vehicle readiness. Make sure your car or truck is equipped for winter conditions by packing a roadside emergency kit, checking tire tread and pressure, keeping your gas tank at least half full, scheduling maintenance, and replacing windshield wipers if needed.

Communication with your family is just as important. Talk with family members about how to reach each other in

an emergency, ensure children understand basic safety procedures, and keep important documents—such as health records and insurance policies—in a secure, accessible place.

KPC is committed to your safety, so stay connected with us by following our updates on social media or our website. Download SmartHub and subscribe to outage alerts and updates. If you rely on powered medical equipment or have special needs, let us know so your household will be flagged as a medical priority during restoration efforts.

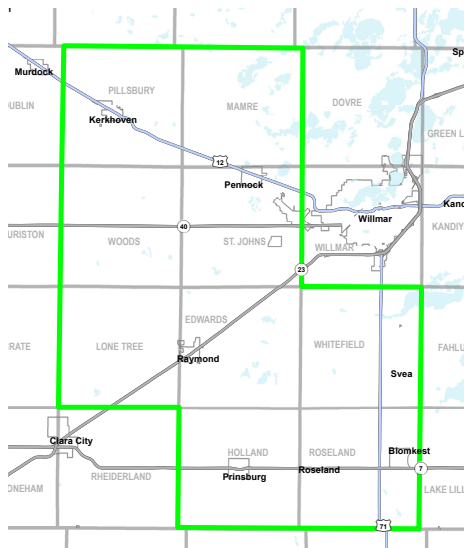
Minnesota winters are formidable, but with early preparation you can keep your home warm, your family safe, and your mind at ease. Let National Preparedness Month, or the crisp autumn air be your annual nudge to review, refresh, and reinforce your readiness. Together, as a cooperative community, we can weather every storm.



Ryan Nelson,
CEO

National Preparedness Month

Preparedness Starts At Home



TREE TRIMMING

KPC has contracted with TreeStory to do our trimming and ground clearing. Their trucks are clearly marked with their TreeStory logo. Throughout the rest of the year, they will be working in the townships Roseland, Holland, Lone Tree, Edwards, Whitefield, St. Johns, Woods, Pillsbury, and Mamre.

Prior to trimming, a door hanger is placed on the member's door, notifying them of the work to be done. Maintaining clearances around facilities is critical to providing safe and reliable power to you, our member-owners. Thank you for your cooperation!



MEMBER NOTICE

This fall, KPC has contractors working on load management equipment in various locations throughout our service territory. These efforts are part of our ongoing commitment to improving and maintaining reliable service for you. You may notice activity in your area, but we're working to minimize any inconvenience. Thank you for your understanding as we continue to serve you better. For any concerns, feel free to reach out to our Member Services team.



ENERGY ASSISTANCE PROGRAM

The Energy Assistance Program (EAP) is a federally funded program through the US Department of Health and Human Services, which helps eligible households pay toward home heating costs. Energy Assistance is free for eligible households. To learn more about the EAP or apply for assistance:

- Visit the Minnesota Department of Commerce Energy Assistance website, <https://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/>
- Minnesota's EAP is federally funded and administered by the Department of Commerce, which works with local service providers throughout the state. Contact your County EAP service provider for additional information and assistance:
 - [United Community Action Agency – 320-235-0850 or 800-992-1710](#)
 - [Prairie Five Community Action – 320-269-6578 or 800-292-5437](#)
 - [Tri-County Action Agency – 320-251-1612 or 888-765-5597](#)
- Other Local agencies that provide aid for those in need:
 - [Salvation Army – 320-235-2033](#)
 - [Kandiyohi County Family Service – 320-231-7800 option 1](#)
 - [The Link \(New London/Spicer area\) – 320-354-5555](#)

Kandiyohi Power Cooperative exists because of you, and we are dedicated to the people and communities we serve. If you are having difficulty paying your electric bill, please contact us to discuss payment arrangements.

NOTICE OF TAX EXEMPTION FOR ELECTRIC HEAT

Electricity sold for residential heating use is exempt from Minnesota sales tax for the months of November through April if qualified. To qualify, a member must have electric heat as their primary source of heat. Primary source of heat is the source that supplies more heat than any other source for the largest period of time during the heating season.

If the primary source of residential heat is electricity and there is only one meter for that utility, then all electricity measured through that meter is not taxable during the winter heating months. A separate exemption form is required for each qualifying service location.

Members who have previously signed the form for their existing service location or members who have a dual fuel meter are already receiving the exemption. The Residential Sales Tax Exemption printable or online form can be found on our website: <https://www.kpcoop.com/sales-tax-exemption>.



August's \$25 Winner: John & Peggy Anderson

Enroll in our Auto Pay program to be entered into a monthly drawing for a \$25.00 bill credit. Save time and money!

Must be on Auto Pay to be eligible to win.

You can also select email as your only delivery option.

You will then receive an email instead of a paper bill when your bill is ready for payment.



COLD WEATHER RULE

Minnesota's Cold Weather Rule (CWR) is a state law that protects residential utility customers from having electric or natural gas service shut off between October 1 and April 30. To protect your service from disconnection you must make and keep a payment plan that you and Kandiyohi Power Cooperative agree on. CWR protection is available if the following conditions exist:

- The disconnection would affect your main heating source
- You and KPC have agreed on a CWR payment plan
- Complete the CWR form and return to KPC
 - A Cold Weather Rule form will be mailed upon request
 - A form will be included in the bill envelope of members receiving a disconnect notification during the CWR period between October 1 and April 30

Minnesota's Cold Weather Rule DOES NOT prevent winter disconnections. If you have a disconnection notice on your bill between October 1 and April 30, you must act before the disconnect date.

KPC will connect you with EAP and Weatherization Assistance Programs. There are income guidelines to qualify.

KPC will work with you to set up a payment plan that is reasonable for the financial circumstances of your household.

Before disconnecting service between October 1 and April 30, KPC will provide you with:

- Notice of disconnection
- Payment plan options to stop a disconnection
- Information on how to appeal if we cannot agree on a payment plan
- A list of local energy assistance and weatherization providers
- A list of no/low cost methods to conserve energy
- A Third Party Notice form. If you have trouble keeping up with utility bills and notices, KPC will send copies to the person listed on your Third Party Notice to help you stay connected
 - The Third Party is not responsible for paying bills



BOARD MEETING SUMMARY

August 27, 2025

The Kandiyohi Power Cooperative Board of Directors held their regular monthly meeting. There were nine directors present. Chairman, Dale Anderson called the meeting to order.

Additions made to the regular agenda: none.

The following reports were given:

- CEO Report
 - NRTC update.
 - ENGIE project review.
 - KPC Ford Lightning at Kandiyohi Co. Fair.
 - Advocates for Health AED update.
 - YMCA refund information.
 - Kandiyohi Co. declared disaster for July storms.
- Member Services/Communications
 - KPC's Halloween Event – Oct. 31st.
 - Load Management Changeout project update.
 - Cold Weather Rule: Oct. 1st, 2025 – Apr. 30th, 2026.
 - NISC iVUE Connect implementation.
 - EV Load Management/Time of Use update.
 - Auto pay metrics.
 - Insights and analytics.
- Engineering Report
 - Twenty-eight new services; seven retired YTD.
 - Grants update.
 - July storms recap.
 - Outage breakdown YTD.
 - Compliance and safety update for August.
- IT/Maintenance Report
 - Tantalus tower equipment move.
 - Office cybersecurity updates.
 - Attended NRECA's Cyber Tech Conference.
 - Security gate update.
 - Misc. building updates.
- Finance Report
 - Review of financials for July.
 - Two write-offs this month.
 - GRE update and discussion.
 - July storms update.
 - MREA Summer Finance Conference recap.
 - MISO capacity accreditation shortfall.
 - MN Dept. of Rev. Sales Tax Refund.

Governance Training Videos

Regular Agenda

Consent Agenda:

- July 2025 Meeting Minutes
- August Write-offs

MREA District 3 Meeting Recap – tabled for next month.

MREA Energy Issues Summit Recap

Upcoming Meetings & Conferences

CFC Voting Delegate

Great River Energy (GRE)

- GRE BOD – Guest Director Invite 2026
- Tabled for next month.

Motions made and approved by the Board:

- Regular Agenda.
- Consent Agenda.
- Director Moller's attendance at NRECA Regional Meeting.
- CFC voting delegate.
- Adjourn meeting.

Meeting Adjourned- Next regular board meeting is September 24, 2025.



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Phone: 1-800-551-4951

Fax: 320-796-0620

Tom McCormick

Electric Inspector: 612-246-8017

Drop boxes available for your convenience
at Cash Wise and our headquarters
building near flag pole.

Ryan Nelson, CEO

320-796-1160

BOARD OF DIRECTORS: District

Dale Anderson, Chair - 320-894-1687 1

Rollo Campe, Secretary - 320-894-1601 1

Larry Powers - 320-212-7960 1

Dan Pomranke - 320-894-7113 2

Todd Post, VC - 320-212-1119 2

Ken Warner - 320-212-8700 2

Kelly Erickson - 320-894-2930 3

Robert Moller - 320-295-1362 3

Darrell Fostervold - 320-212-4824 3

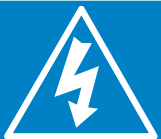
KILOWATT STAFF:

Michele Scheffler, Editor

Equal opportunity provider and employer.



CALL BEFORE YOU DIG!!!
www.gopherstateonecall.org
1-800-252-1166



**24-HOUR
OUTAGE
NUMBER**

When your lights go out, so do we.

Call us if your power goes out even if you think your neighbors
already did. Leave one light on so you know when power has
been restored and make sure you have an emergency kit ready.

1-800-551-4951

The Cooperative will attempt to furnish continuous
service but will not guarantee uninterrupted service.



KPC KANDIYOHI POWER
COOPERATIVE

Oct 31, 2025 | 8605 47th St NE
3:00–5:00pm | Spicer, MN 56288

costumes, candy, and cookies!



888.264.6380 | heartlandss.com

Offer ends October 31, 2025