

KILOWATT

WHEN THE LIGHTS GO OUT:

How KPC Knows, Responds, and Keeps You Informed

Summer storms can move through quickly in Minnesota, and when the power goes out, many member-owners understandably wonder whether KPC knows about it yet. Modern utility meters can automatically notify us when they lose power, and account tools such as SmartHub can also help member-owners see outage and restoration information without needing to call the office.

When electricity goes out at a home, farm, or lake cabin, the meter often sends what we call a last-gasp signal. That signal helps identify where power was lost and gives dispatchers a faster starting point for locating the outage, especially when multiple meters in the same area report at once. In other words, in many outage situations, KPC is already aware of the problem before the first phone call comes in.

That information is only the beginning of the response. Once an outage is detected, crews and staff work through a process that focuses first on safety, then on assessing conditions and prioritizing the repairs that will restore service to the largest number of member-owners. If there are reports of downed lines, damaged equipment, or dangerous conditions, those issues must be secured first before full restoration work can continue.

After safety hazards are addressed, crews typically work from the source outward. That means restoring substations and main feeder lines first, then smaller line sections, and finally isolated service issues affecting only

one home, farm, or cabin. This approach helps bring power back to the greatest number of member-owners in the shortest amount of time.

For member-owners, one of the most useful tools during an outage is SmartHub. The app gives you a convenient way to stay connected to your electric account and can also provide outage-related updates, including when service is affected and when power has been restored, depending on the notifications you choose to receive. For seasonal properties and lake cabins, that can be especially helpful because it allows member-owners to monitor outages even when they are not on-site.

Using SmartHub can also reduce uncertainty during storm season. Instead of wondering whether the outage has been reported, you can use the app as a quick way to check whether KPC is aware of the issue. That means fewer unnecessary phone calls and faster access to information right from a phone or tablet.

Member-owners are still encouraged to call in certain situations. A phone call is important when there is a downed line, visible damage, a hazardous condition, or when power remains out after service in the area appears to have been restored. In an emergency or any situation involving a downed line, safety comes first: assume the line is still energized, stay far away, keep others away, and contact emergency services and KPC right away.

Signing up for SmartHub is a simple way to be better prepared before the next storm rolls through. You can download the SmartHub app, create an account using your KPC account information, and turn on notifications for your home, farm, or lake cabin. Once enrolled, you can use it not only to pay bills and review energy use, but also to stay informed when outages happen and when power is restored.



OUTAGE NOTIFICATIONS

Would you like to receive outage notifications sent right to your phone or email? Sign up to receive outage alerts! Access your SmartHub account through the app or website to get started. Navigate to "Manage Notifications" then locate the "Service" section. Enable the outage notifications by selecting the desired notification methods (email, text) for outage alerts and save your settings. You may need to verify your contact information with a verification code sent to your email or phone.

Don't forget, you can also report outages through SmartHub with the touch of a button, as well as monitor your energy use, pay bills, and much more! Visit our website at www.kpcoop.com to learn more!

STINGERS GAME *Thank You for a Great Night at the Ballpark!*

Thank you to all our members who joined us for our Annual Member Appreciation Night at the Stingers baseball game! It was a wonderful evening filled with great baseball, family fun, and the opportunity to connect with the cooperative community we're so proud to serve.

Events like these are a small way for us to say "thank you" for your continued support. We hope you enjoyed the game, the food, and the chance to relax with friends, family, and fellow members. Seeing so many familiar faces (and meeting new ones, too!) made the evening especially meaningful.

Thank you again for being part of our cooperative. We look forward to seeing you at next year's game!



OPERATION ROUND UP BOARD OPENING

ORU is a volunteer community support program. It is designed to provide financial assistance to worthwhile projects and charities throughout our area. It's people helping people. The ORU Board Members review grant applications at a quarterly meeting to determine grant award amounts. This nine-member board has open seats in District 1 and District 2. If you are interested in serving on the board and helping your local community, please email contactus@kpcoop.com or call 800-551-4951 for more information.

800-551-4951



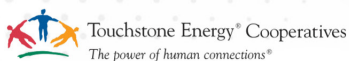
BUDGET BILLING

July is catch up month for Budget Billing accounts. Any outstanding balance will be billed and is due August 1st. Thinking about enrolling in Budget Billing? Now is the perfect time – reach out to get started!

FARMFEST 2026

AUGUST 4-6

28366 COUNTY HWY 13
MORGAN, MN (GILFILLAN)



MEMBER INFO:

Member Name:

Address:

Phone #:

Email:



WHAT IS LOAD MANAGEMENT—AND WHY IT MATTERS

Kandiyohi Power Cooperative's load management programs help keep electric costs down for all members by reducing energy use during times of high demand. When demand is highest—and electricity costs more—equipment like water heaters or air conditioners may be briefly cycled off. In return, participating members receive bill credits or lower rates.

Why do control events happen?

While hot and cold weather can trigger events, other factors also play a role, including high energy demand, increased market prices, and reliability needs on the electric system.

These events help avoid expensive power purchases and keep costs stable for everyone.

Why am I receiving notifications?

If you're enrolled in a load management program, notifications let you know when a control event is happening and what to expect. You can choose how you receive these alerts through SmartHub (text, email, or phone).

How do I enroll?

Getting started on Load Management is easy—just contact our Member Services team and we'll help you find the right program for your home or business. Participation is always voluntary.

It's one more way we work together as a cooperative to keep electricity affordable and dependable for everyone.

If you have questions or want to learn more about enrolling, give us a call—we're happy to help!

Same Energy. Different Impact.

The demand for electricity is typically highest in the late afternoon during peak energy hours. You can help lower demand by shifting when energy-intensive activities happen.



Shift appliance use to off-peak hours.

- Run the dishwasher before you go to bed.
- Use the oven earlier or later (during off-peak hours.)
- Space out use of major appliances.



Use a programmable or smart thermostat.

- Automatically adjust the temp setting during peak hours.
- Schedule home cooling cycles for efficiency.



Opt for low-energy alternatives during peak hours.

- Use small appliances like slow cookers or air fryers—or fire up the grill—instead of the oven.
- Air-dry clothes instead of using the dryer.
- Use ceiling fans for additional cooling.



June's \$25 Winner Marlys VanDenEinde

Enroll in our Auto Pay program to be entered into a monthly drawing for a \$25.00 bill credit. Save time and money!

Must be on Auto Pay to be eligible to win. You can also select email as your only delivery option. You will then receive an email instead of a paper bill when your bill is ready for payment.



BOARD MEETING SUMMARY

June 17th, 2026

The Kandiyohi Power Cooperative Board of Directors held their regular monthly meeting. There were eight directors present. Chairman, Dale Anderson called the meeting to order.

Additions made to Regular Agenda: None.

The following reports were given:

- CEO Report
 - New ERA, MN Dept. of Commerce update.
 - MRET Annual Meeting recap.
 - Southern Managers Group Meeting attended.
 - GRE Member Managers Group Meeting review.
 - GRE Cost of Power Budget Preview.
 - EV Charger Resolution discussion.
- Member Services/Communications
 - Member Appreciation Stingers Game recap.
 - Budget billing catch up month in July.
 - Annual Meeting recording available for viewing online.
 - MREA Member Services and Communications Conference attended.
 - Insight & Analytics.
 - Auto Pay Metrics.
- Engineering & Operations Report
 - YTD 2026 services: eleven new services connected; six retired.
 - Commercial member power quality issues resolved.
 - 1/0 underground cable delivery delayed.
 - Terex digger truck expected arrival in June.
 - June 10th storm review.
 - Wildfire mitigation policy discussion.
- Finance Report
 - Review of financials for May.
 - Minnesota Rural Electric Trust Annual Meeting recap.
 - CFC Forum Conference scheduled to attend.
 - YTD budget-to-actual results.

Regular Agenda

Consent Agenda:

- May 2026 Meeting Minutes.
- June Write-offs.

Policy Review

Upcoming Meetings & Conferences.

Great River Energy (GRE)

- GRE Report – Dale Anderson.

Motions made and approved by the Board:

- Regular & Consent Agendas.
- Electric Vehicle Infrastructure Program Participation Resolution.
- Review of Board Policies 102, 104, 109, and 112.
- Adjourn meeting.

Next regular board meeting is July 29th 2026.



8605 47th Street NE, Spicer, MN 56288
 www.kpcoop.com
 Email: contactus@kpcoop.com
Office Hours: Mon.-Fri. 7:30am – 4pm
Phone: 1-800-551-4951
Fax: 320-796-0620

Tom McCormick
Electric Inspector: 612-246-8017

Drop boxes available for your convenience at Cash Wise and our headquarters building near flag pole.

Ryan Nelson, CEO 320-796-1160

BOARD OF DIRECTORS:	District
Dale Anderson, Chair - 320-894-1687	1
Rollo Campe, Secretary - 320-894-1601	1
Larry Powers - 320-212-7960	1
Steve Combs - 320-894-3215	2
Todd Post, VC - 320-212-1119	2
Ken Warner - 320-212-8700	2
Kelly Erickson - 320-894-2930	3
Robert Moller - 320-295-1362	3
Logan Kalkbrenner- 320-212-6682	3

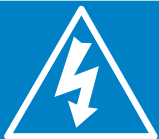
KILOWATT STAFF:

Michele Scheffler, Editor

Equal opportunity provider and employer.



811 CALL BEFORE YOU DIG!!!
 www.gopherstateonecall.org
 1-800-252-1166



**24-HOUR
 OUTAGE
 NUMBER**

When your lights go out, so do we.

Call us if your power goes out even if you think your neighbors already did. Leave one light on so you know when power has been restored and make sure you have an emergency kit ready.

1-800-551-4951

The Cooperative will attempt to furnish continuous service but will not guarantee uninterrupted service.

●●● YOUR SOURCE FOR ENERGY-EFFICIENT HEATING AND COOLING.

**ASHP Rebate
 Promotional
 Special**

Take advantage of these hot promo rebates when you install a qualifying, energy-saving air source heat pump!



Air source heat pumps are a high efficiency heating system. By switching to air source heat pumps, you can reduce your energy bills as you'll be using the outside air for your heating and cooling needs. If you are considering installing an air source heat pump, take advantage of these rebates!

Equipment must be purchased and installed in May, June, July or August 2026.

Ducted ASHP	Promotional Rebate
High Efficiency	\$750.00
Premium Efficiency	\$1000.00
≤ 5 ton & Quality Installation required. Efficiency based on AHRI directory certificate provided by HVAC Quality Installer.	

Ductless ASHP	Promotional Rebate
Primary Heat Source is Delivered Fuels	\$550.00
Primary Heat Source is Electric Heat	\$700.00
High Efficiency Requirements: >1 ton & ≥ 14.3 SEER2 & ≥7.5 HSPF2	

Limited funds are available and awarded on a first-come, first-served basis. Rebate amounts and programs are subject to change without notice.



**Cabin season
 starts before
 you arrive.**

**Know your property is secure before the first cast, bonfire,
 or boat ride of the weekend.**



Protect your cabin with smart security.

888.264.6380
 heartlandss.com